

October 1, 2014

FROM: American Heart Association
CPR & First Aid (ECC)

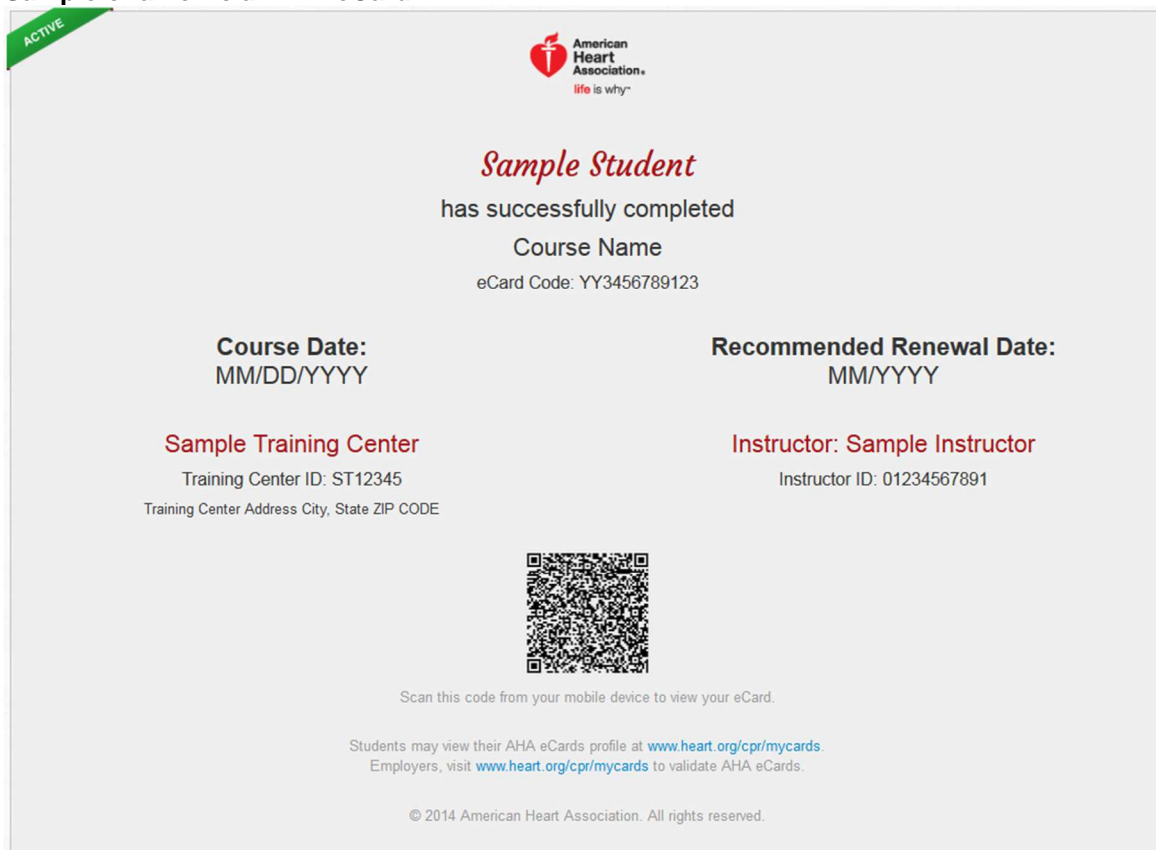
SUBJECT: Validity of AHA eCards

An AHA eCard is the electronic equivalent of a printed AHA course completion card and can be provided to students as an alternative to a printed card. **eCards are valid course completion cards and can be presented to employers as proof of successful completion of an AHA course.** eCards are available only for provider-level courses in the United States.

Security & Validation:

eCards are more secure than printed cards. A three-point verification by the TCC, Instructor and student, is required to issue and claim eCards. eCard information is populated electronically by the TCC or Instructor and can only be altered by the TCC or AHA Customer Service by using AHA's My Cards™. eCards can be easily verified by employers at www.heart.org/cpr/mycards to prove issuance by a valid TC and Instructor aligned with that TC.

Sample of an official AHA eCard:



The image shows a sample of an official AHA eCard. It features the American Heart Association logo at the top left, with the text "ACTIVE" in a green banner. The main text reads: "Sample Student has successfully completed Course Name" followed by "eCard Code: YY3456789123". Below this, it lists "Course Date: MM/DD/YYYY" and "Recommended Renewal Date: MM/YYYY". The "Sample Training Center" section includes "Training Center ID: ST12345" and "Training Center Address City, State ZIP CODE". The "Instructor: Sample Instructor" section includes "Instructor ID: 01234567891". A QR code is centered at the bottom, with the instruction "Scan this code from your mobile device to view your eCard." Below the QR code, it says "Students may view their AHA eCards profile at www.heart.org/cpr/mycards. Employers, visit www.heart.org/cpr/mycards to validate AHA eCards." At the very bottom, it states "© 2014 American Heart Association. All rights reserved."

eCard Layout:

- **General:** All information on the eCard is digitally populated based on the information entered by the TCC or Instructor.
- **Branding:** eCards feature the official AHA logo.
- **Status:** eCards have a diagonal banner in the top left-hand corner indicating whether they are active or expired.
- **Copyright:** All cards have a copyright notice.
- **Dates:** The issue date will appear as the 2-digit month and day and 4-digit year. The recommended renewal date will appear as the 2-digit month and 4-digit year, 2 years from the issue date.
- **eCard code:** The eCard code is printed below the course name. The format of the code is the last 2 digits of the year the eCard was issued, followed by a 3-digit course code and a 7-digit random number. This code may be used by students or employers to access and verify eCards at www.heart.org/cpr/mycards.
- **Modules:** For Heartsaver cards, the optional modules completed will be listed below the course name.
- **QR code:** eCards feature a QR code, which can be scanned with a mobile device to view the eCard.
- **Verification:** eCards include the website address where students and employers can view or verify eCards.

For more information, please see the AHA Course Card Reference Guide located at www.heart.org/cpr.



AHA eCard Instructions

Claiming eCard

Students who have been assigned an eCard, will receive an email (sample below) inviting them to claim their eCard



PLEASE DO NOT REPLY TO THIS EMAIL ADDRESS. YOU WILL NOT RECEIVE A RESPONSE TO REPLIES TO THIS EMAIL ADDRESS.

Dear Joseph Sanders,

Name of course completed.

Congratulations on completing your American Heart Association PEARS training!

To access your electronic course completion card - or eCard - please click the link below. This card is a valid course completion card and can be presented to an employer as proof that you have successfully completed training. This eCard will expire two years from the issue date.

[Click here to view your online eCard](#)

Click here to go to the page with your Student Profile

Thank you and congratulations!

American Heart Association

Student Profile

To proceed to your eCard, please confirm or edit the information below and agree to the AHA's Terms of Use.

Edit information below if it is incorrect.

eCard Code 135008757614	First Name: Joseph
Instructor Info Instructor BHCS Instructor One	Last Name: Sanders
Training Center Info Baylor Health Care System Training Center ID: TX05056 3500 Gaston Ave , Dallas TX 75246-2017	Email: robin.crawford@heart.org
	Phone: Phone (optional)
	Security Question: Security Question
	Security Answer: Security Answer

I have read, understand and agree to the [Terms of Use](#) on behalf of of the organization.

I Agree to the Terms of Use
 I Do Not Agree

Submit

Annotations:

- Red arrows point from the "Name of course completed." box to the Instructor Info field.
- Red arrows point from the "Click here to go to the page with your Student Profile" box to the "Click here to view your online eCard" link.
- Red arrows point from the "These fields can not be edited." box to the eCard Code, Instructor Info, and Training Center Info fields.
- Red arrows point from the "Choose a Security Question and Security Answer." box to the Security Question and Security Answer fields.
- Red arrows point from the "Click on 'I Agree to the Terms of Use'" box to the radio button options.

Rate your AHA Class

Please answer the questions below to proceed to your AHA eCard.

1. As a result of the training, how confident are you that you could successfully resuscitate someone if called upon to do so today?

Very Unconfident

Somewhat unconfident

Neither confident or unconfident

Somewhat confident

Very Confident

2. How likely are you to recommend your instructor to a colleague or a friend?

Very unlikely

Somewhat unlikely

Neither likely or unlikely

Somewhat likely

Very likely

3. The Instructor gave ample time for me to learn during the hands-on participation at each learning station.

Strongly disagree

Disagree

Neither agree or disagree

Agree

Strongly agree

4. I received a Student Manual for the course.

No

Yes

If you completed the online course, your textbook was included with the course so please click yes. Otherwise, choose the correct response for the classroom course.

5. At my training, there were 6 or fewer students for each instructor.

False

I dont recall

True

Was there 6 or fewer students to one instructor during the practice and/or testing stations, not the entire course?

6. Number of times you have taken this training?

First Time

Second Time

3-4 times

5-6 times

7+ times

Submit

Skip & Continue

After the Student has answered all six questions and clicked on "Submit", the Student's eCard will be displayed on the webpage (sample below)



STACIE BAILEY | (TCG) | LOGOUT

DONATE

How Can We Help?



DASHBOARD | COURSES | TRAINING CENTERS | NEWS | ADDITIONAL TOOLS | SUPPORT

ACTIVE

American Heart Association
Life is why™


Maryanne Sanders
has successfully completed
Healthcare Provider
eCard Code: 142009821926

Issued:
09/23/2014

Recommended Renewal Date:
09/2016

Baylor Health Care System
Training Center ID: TX05056
3500 Gaston Ave , Dallas TX 75246-2017

Instructor: Joey TestInstructor
Instructor ID: 05140246734



Scan this code from your mobile device to view your eCard.

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Employers, visit www.heart.org/cpr/mycards to validate AHA eCards.

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Print

View My eCards

Click on "View My eCards" to view your eCard Profile page, seen on next page.

Click on "Print" to print your eCard.

Viewing eCard Profile

Joseph Sanders
robin.crawford@heart.org

Active eCards: 1
Expired eCards: 0

My eCards
Sort by: Active Expired Expiration Dates Issue Dates

PEARS
Baylor Health Care System
Instructor: BHCS Instructor
ID: 135008757614

Issued: 05/15/2014
Expires: 05/2016

ACTIVE

After claiming an eCard online, the student will also receive a follow-up email from the AHA (shown below) thanking the student for claiming their eCard.



PLEASE DO NOT REPLY TO THIS EMAIL ADDRESS. YOU WILL NOT RECEIVE A RESPONSE TO REPLIES TO THIS EMAIL ADDRESS.

Dear Joseph Sanders,

Thank you for accessing the My Cards system and claiming your eCard.

My Cards will store all of your claimed online eCards in your Student Profile, which has already been created for you. To view this eCard (and additional eCards) please click on the link below.

[Click here to view all of your claimed eCards](#) ← Click on this link to go directly to your student eCard Profile access page.

To access your My Cards Student Profile without the above link, go to www.heart.org/cpr/mycards and log in using your first name, last name and email address.

Thank you and congratulations on completing your AHA class!!

American Heart Association

To access this page go to:
www.heart.org/cpr/mycards

Welcome to My Cards

Students:

Access your AHA eCard Profile or eCard

To access your complete eCard profile, please log in by entering your first and last name and email address below. OR, if you have your eCard code, enter it below to access the eCard for that code.

<input type="text" value="First Name"/>	OR	<input type="text" value="Enter eCard Code"/>
<input type="text" value="Last Name"/>		
<input type="text" value="Email Address"/>		
<input type="submit" value="Submit"/>		

Employers:

Verify an AHA eCard

To verify an eCard, please enter the eCard code you wish to verify.

<input type="text" value="Enter eCard Code"/>
<input type="submit" value="Submit"/>

The student can access their eCard Profile and cards by entering the above information. You will be asked for your Security Question Answer to access.

Your employee will go to www.heart.org/cpr/mycards and use the eCard code from your eCard to verify your card.